To: Chairman Cook and the VRE Operations Board

From: Doug Allen

Date: June 19, 2015

Re: Strategic Business Plan Status Update and Discussion

One of the recommendations of the recently completed Management Audit was the development of a Strategic Business Plan. The plan will outline actions to be taken over the next five years to implement necessary organizational enhancements to more efficiently and effectively run the current service as well as moving towards implementation of VRE’s System Plan 2040.

The Operations Board will be given a presentation on the Strategic Business Plan for discussion.