



VIRGINIA RAILWAY EXPRESS
A better way. A better life.

PRESS RELEASE

Office of Public Affairs

For Immediate Release

April 17, 2019

Contact: Karen Finucan Clarkson

571-255-0931 (mobile)

703-838-5433 (office)

kfinucanclarkson@vre.org

VRE Invites Riders to Meet the Management

Annual Event Begins May 1

Alexandria, Va. – A unique celebration of commuter rail riders, Meet the Management is the Virginia Railway Express' (VRE) annual customer appreciation event. Between May 1 and June 5, VRE managers will greet passengers as they head home from work, offering refreshment and conversation. “Meet the Management is one of my favorite events each year,” said VRE Chief Executive Officer Doug Allen. “There’s nothing better than talking with riders to get feedback and insights on how we can keep improving VRE service.”

Over the past two decades, Meet the Management has evolved from a single manager at a station to senior administrators from a range of departments, such as rail operations, budgeting and finance, safety and security, engineering, and project development. Managers spend their Wednesday afternoons at one of VRE’s five destination stations engaging with and addressing topics important to passengers, such as plans to accommodate riders during this summer’s Metrorail station shutdown, upgrade mobile ticketing technology, extend station platforms, and enhance safety.

Meet the Management kicks off May 1 at Union Station. It moves to the L’Enfant station on May 8, Crystal City station on May 15, Alexandria Union Station on May 29, and Franconia-Springfield station on June 5. Each event runs from 3-6:30 p.m. Riders can learn more about Meet the Management at www.vre.org.

The 12th largest commuter rail service in the U.S., VRE is a transportation partnership of the Northern Virginia and Potomac & Rappahannock Transportation Commissions. VRE’s mission is to provide safe, cost effective, accessible, reliable, convenient, and customer responsive commuter-oriented passenger rail service. The 4.5 million rides the railroad provides annually in Northern Virginia and Washington D.C. remove some 100 million vehicle miles from the region’s interstates.

###